# Bridge Mediators Legal Information

For the purposes of this document, Act No. 420/2004 Coll. on Mediation and on Supplements to Certain Acts, as amended (the "Mediation Act"), applies.

## Identification of service providers and terms of website use

This document identifies the operator of bridgemediators.sk and the mediator, explains their respective roles, the meaning of an enquiry and the rules for using website content.

### 1 Website operator

The website is operated by **Bridgemediators s. r. o.**, which is responsible for its content, organisation and technical operation.

**Bridgemediators s. r. o.**
Registered office: Einsteinova 3998/33, 851 01 Bratislava – Petržalka district
Company identification number (IČO): 57 898 707
Commercial Register of Bratislava III Municipal Court, Section Sro, File No. 204125/B
Managing director: Michal Petrovič, authorised to act individually
Email: info@bridgemediators.sk; telephone: 0948 470 268

The company is not a VAT payer.

Information about personal data processing and the technologies used on the website is available in the Privacy Notice and Information on Cookies and Similar Technologies.

### 2 The mediator and the provision of mediation

Mediation is provided by **JUDr. Lenka Bogárová**, entered in the Register of Mediators maintained by the Ministry of Justice of the Slovak Republic. She acts personally, in her own name, independently and impartially, and is responsible for professionally conducting the process, assessing conflicts of interest, safeguarding confidentiality and keeping statutory records.

**JUDr. Lenka Bogárová**, mediator
Place of business and address for service: Sabinovská 11, 821 03 Bratislava
Office entered in the Register of Mediators: Sabinovská 11, 821 03 Bratislava
Location of in-person meetings by prior arrangement: Einpark Offices by CORWIN, Einsteinova 3998/33, 851 01 Bratislava – Petržalka district
Business identification number (IČO): 55 450 059; tax identification number (DIČ): 1083482224

Registration number in the Register of Mediators: 2385
Email: bogarova@bridgemediators.sk; telephone: +421 948 885 232
The mediator is not a VAT payer; no VAT is added to the stated prices. Services provided within the project: mediation, without legal services or legal representation.

Before accepting a case, the mediator assesses whether the dispute is suitable for mediation and considers circumstances relevant to her independence and impartiality. Unless the procedure under Section 14(3) of the Mediation Act applies, mediation begins when the mediator and the persons participating in mediation, or their authorised representatives, conclude a written agreement to commence mediation and the agreement is entered in the mediation register.

The mediator always informs the parties, including in writing, that if any party or the mediator objects before mediation begins to using the mediation register, mediation begins when the signed agreement to commence mediation is deposited in the Notarial Central Register of Deeds and ends when the certificate of termination of mediation is deposited there. For this purpose, the mediator verifies the persons' identity, their authority to act and the scope of that authority. Deposit does not replace agreement to commence mediation.

Mediation and submissions are conducted in Slovak; another language may be agreed in advance. On request, the mediator also provides information on the conditions of mediation on a durable medium, such as email.

## 3 Separation of activities and responsibilities

The company provides the brand and website, marketing, general initial communication, appointments and organisational, administrative and technical support. It may prepare billing information on the mediator's instructions, but the mediator issues mediation invoices in her own name and also concludes the agreement to commence mediation in her own name.

The company is neither a mediator nor a registered mediation centre. It does not decide whether to accept a case, how mediation is conducted or its outcome, and must not interfere with the mediator's professional decisions. The mediator keeps the mediation case file separately, without access for the company or its technical providers. The company processes only the data necessary for the agreed administrative and organisational support, within its authorisation and subject to confidentiality and personal data protection requirements.

In the general contact form or a message to the company address, provide only the information needed to contact you and a brief, neutral description of your enquiry. Provide documents, confidential information and details of the dispute directly to the mediator by prior arrangement and through a secure channel. Information on data processing and the use of technologies is set out in the Privacy Notice and Cookie Information documents.

## 4 Nature of the information and meaning of an enquiry

The website provides general information and does not replace an individual assessment of a dispute, legal advice or a professional opinion. Publication does not constitute a promise to accept a case, successfully conclude mediation or achieve a particular outcome.

Submitting an enquiry, booking an appointment or paying an advance does not, in itself, mean that a case has been accepted for mediation or that mediation has legally commenced. This does not preclude a separate contract for a consultation or another requested service where the requirements for its conclusion are met. Initial contact alone has no effect on limitation periods, time limits extinguishing rights or procedural time limits; the effects of mediation duly commenced are governed by the Mediation Act and must not be understood as a general extension of all time limits.

## 5 Intellectual property and use of content

Texts, photographs, graphics, the logo, audiovisual materials and other website elements are protected by intellectual property rights where the statutory requirements for protection are met. Ideas, principles, methods and general working procedures as such are not protected by copyright.

Content may be viewed and used reasonably for personal, non-commercial purposes to the extent permitted by law. Systematic reproduction, modification, public distribution or commercial exploitation of protected content requires the relevant rights holder's permission unless permitted by law. The Bridge Mediators name, logo and other identifiers must not be used in a way that improperly suggests a commercial or professional affiliation. Third-party rights remain unaffected.

## 6 External services and website availability

The website may contain links to external services, such as social networks or mapping services. By opening a link, visitors leave for a third-party service, which may process personal data under its own rules. Information on any external content loaded directly on the website is provided in the Privacy Notice and Cookie Information documents.

External services are governed by their operators' rules. The company does not control their content, availability or security; however, it remains responsible, to the extent required by law, for its own selection and technical integration of those services.

The company takes reasonable measures to ensure website availability and security. It does not guarantee uninterrupted, error-free operation; availability may be temporarily restricted during maintenance, faults or provider outages.

## 7 Consumer disputes and client rights

The Bridge Mediators project does not currently accept consumer disputes for mediation, meaning disputes arising out of or relating to a consumer contract. This restriction concerns the subject matter of the dispute, not every client who orders a service as a consumer. Any extension of the services offered must be preceded by arrangements ensuring compliance with the conditions for mediating consumer disputes under the Mediation Act.

A client who orders a service as a natural person outside their trade, business or profession retains their consumer rights against the service provider, including rights to information, complaint handling and, where the statutory conditions are met, withdrawal from the contract. Details are provided in Information for Clients and Consumers and the relevant pre-contractual information.

## 8 Enquiries and applicable law

Address questions and concerns about the website, appointments and organisational arrangements to the company at info@bridgemediators.sk or on 0948 470 268. Address questions, service complaints and concerns relating to mediation directly to the mediator at bogarova@bridgemediators.sk, on +421 948 885 232 or at her place of business.

Include your contact details, identify the service, describe the matter and state the remedy sought. Receipt will be acknowledged and any necessary additional information requested. You will receive a clear response on a durable medium within the statutory time limits. Provide confidential attachments securely to the mediator. Your right to apply to a court or the competent authority remains unaffected.

Supervision of electronic commerce and general consumer obligations is exercised, within its remit, by the Slovak Trade Inspection, Inspectorate for the Bratislava Region, Bajkalská 21/A, P. O. BOX No. 5, 820 07 Bratislava, www.soi.sk. The Register of Mediators is maintained, and statutory powers in the field of mediation are exercised, by the Ministry of Justice of the Slovak Republic, Račianska 71, 813 11 Bratislava, www.justice.gov.sk.

Legal relationships are governed by Slovak law. This choice of law does not deprive consumers of the protection afforded by mandatory provisions that would apply to their relationship in the absence of that choice.

Last updated: 9 November 2026.